Handheld Thermography Camera

M Series User Manual

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(1) This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation.
Note: Due to the device size limit, the above statement may not be disclaimed on the device. This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.
Note: This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
—Reorient or relocate the receiving antenna.
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
—Consult the dealer or an experienced radio/TV technician for help.

EU Conformity Statement

This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the EMC Directive 2014/30/EU, RE Directive 2014/53/EU, the RoHS Directive 2011/65/EU

Hereby, Hangzhou Microimage Software Co., Ltd. declares tha t this device (refer to the label) is in compliance with Directive 2014/53/EU.The full text of the EU declaration of

conformity is available at the following internet address: *https://www.hikmicrotech.com/en/support/download-center/declaration-of-conformity/* .
RF Exposure Information
This device has been tested and meets applicable limits for Radio Frequency (RF) exposure.
Frequency Bands and Power
The frequency bands and transmitting power (radiated and/or conducted) nominal limits applicable to the following radio equipment are as follows:

Equipment Model	Frequency Band and Power
M11, M11W, M20, M20W, M30, M31, M60 Series*	Wi-Fi 2.4 GHz (2.4 GHz to 2.4835 GHz): 20 dBm; Bluetooth 2.4 GHz (2.4 GHz to 2.4835 GHz): 20 dBm Wi-Fi 2.4 GHz (2.4 GHz to 2.4835 GHz): 20 dBm; Wi-Fi 5 GHz (5.15 GHz to 5.25 GHz): 23 dBm; Wi-Fi 5 GHz (5.25 GHz to 5.35 GHz): 23 dBm; Wi-Fi 5 GHz (5.47 GHz to 5.725GHz): 23 dBm; Wi-Fi 5 GHz (5.725 GHz to 5.875 GHz): 14 dBm
M10, M11, M11W, M20, M20W, M30, M31, M60 Series	Wi-Fi 2.4 GHz (2.4 GHz to 2.4835 GHz): 20 dBm; Bluetooth 2.4 GHz (2.4 GHz to 2.4835 GHz): 20 dBm

*For M11, M11W, M20, M20W, M30, M31, M60 Series, please pay attention to the following notes when the device is operating in 5 GHz:
According to Article 10 (10) of Directive 2014/53/EU, when operating in the 5150 to 5350 MHz frequency range, this device is restricted to indoor use in: Austria (AT), Belgium (BE), Bulgaria (BG), Croatia (HR), Cyprus (CY), the Czech Republic (CZ), Denmark (DK), Estonia (EE), Finland (FI), France (FR), Germany (DE), Greece (EL), Hungary (HU), Iceland (IS), Ireland (IE), Italy (IT), Latvia (LV), Liechtenstein (LI), Lithuania (LT), Luxembourg (LU), Malta (MT), Netherlands (NL), Northern Ireland (UK(NI)), Norway (NO), Poland (PL), Portugal (PT), Romania (RO), Slovakia (SK), Slovenia (SI), Spain (ES), Sweden (SE), Switzerland (CH), and Turkey (TR).
Use the power adapter provided by a qualified manufacturer. Refer to the product specification for detailed power requirements.
5.15-5.35GHz バンドは室内でのみ使用になります。
Use the battery provided by a qualified manufacturer. Refer to the product specification for detailed battery requirements.

2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info

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Regulation (EU) 2023/1542(Battery Regulation): This product contains a battery and it is in conformity with the Regulation (EU) 2023/1542. The battery cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), or lead (Pb). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info.

Industry Canada ICES-003 Compliance

This device meets the CAN ICES-003(B)/NMB-003(B) standards requirements.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

(1) this device may not cause interference, and

(2) this device must accept any interference, including interference that may cause undesired operation of the device.

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.

*For M11, M11W, M20, M20W, M30, M31, M60 Series, please pay attention to the following notes when the device is operating in 5 GHz:

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radioexempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

(1) l'appareil ne doit pas produire de brouillage, et

(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

ce matériel est conforme aux limites de dose d'exposition aux rayonnements, CNR-102 énoncée dans un autre environnement.

(i)Les dispositifs fonctionnant dans la bande 5150-5250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de

(i) The device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;

(ii) The maximum antenna gain permitted for devices in the bands 5250-5350 MHz and 5470-5725 MHz shall comply with the e.i.r.p. limit; and

(iii) The maximum antenna gain permitted for devices in the band 5725-5875 MHz shall comply with the e.i.r.p. limits specified for point-to-point and non point-to-point operation as appropriate.

réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux.

(ii) Le gain d'antenne maximal autorisé pour les appareils dans les bandes 5250-5350 MHz et 5470-5725 MHz doivent respecter le pire limiter; et

(iii) Le gain d'antenne maximal autorisé pour les appareils dans la bande 5725-5875 MHz doivent respecter le pire limites spécifiées pour le point-à-point et l'exploitation non point à point, le cas échéant.

KC

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Symbol Conventions

The symbols that may be found in this document are defined as follows.

Symbol	Description
Danger	Indicates a hazardous situation which, if not avoided, will or could result in death or serious injury.
Caution	Indicates a potentially hazardous situation which, if not avoided, could result in equipment damage, data loss, performance degradation, or unexpected results.
Note	Provides additional information to emphasize or supplement important points of the main text.

Safety Instruction

These instructions are intended to ensure that user can use the product correctly to avoid danger or property loss.

Laws and Regulations

- Use of the product must be in strict compliance with the local electrical safety regulations.

Transportation

- Keep the device in original or similar packaging while transporting it.
- Keep all wrappers after unpacking them for future use. In case of any failure occurred, you need to return the device to the factory with the original wrapper. Transportation without the original wrapper may result in damage on the device and the company shall not take any responsibilities.
- DO NOT drop the product or subject it to physical shock. Keep the device away from magnetic interference.

Power Supply

- Input voltage for device should meet the Limited Power Source (5 VDC, 2 A) according to the IEC61010-1 standard. Please refer to technical specifications for detailed information.
- Make sure the plug is properly connected to the power socket.
- DO NOT connect multiple devices to one power adapter, to avoid over-heating or fire hazards caused by overload.

Battery

- This device is not suitable for use in locations where children are likely to be present.
- CAUTION: Risk of explosion if the battery is replaced by an incorrect type. Replace with the same or equivalent type only. Dispose of used batteries in conformance with the instructions provided by the battery manufacturer.
- Improper replacement of the battery with an incorrect type may defeat a safeguard (for example, in the case of some lithium battery types).
- Do not dispose of the battery into fire or a hot oven, or mechanically crush or cut the battery, which may result in an explosion.
- Do not leave the battery in an extremely high temperature surrounding environment, which may result in an explosion or the leakage of flammable liquid or gas.
- Do not subject the battery to extremely low air pressure, which may result in an explosion or the leakage of flammable liquid or gas.
- Dispose of used batteries according to the instructions.

- Use the battery provided by a qualified manufacturer. Refer to the product specification for detailed battery requirements.
- DO NOT charge other battery types with the supplied charger. Confirm there is no flammable material within 2 m of the charger during charging.
- When the device is powered off and the RTC battery is full, the time settings can be kept for 6 months.
- For long-term storage of the battery, make sure it is fully charged every 3 months to ensure the battery quality. Otherwise, damage may occur.
- The lithium battery voltage is 3.7 V, and the battery capacity is 5000 mAh.
- The battery is certified by UL2054.

Maintenance

- If the product does not work properly, please contact your dealer or the nearest service center. We shall not assume any responsibility for problems caused by unauthorized repair or maintenance.
  DO NOT maintain the camera when it is powered on, or it may cause electric shock!
- Wipe the device gently with a clean cloth and a small quantity of ethanol, if necessary.
- If the equipment is used in a manner not specified by the manufacturer, the protection provided by the device may be impaired.
- Please notice that the current limit of USB 3.0 PowerShare port may vary with the PC brand, which is likely to result in incompatibility issue. Therefore it's advised to use regular USB 3.0 or USB 2.0 port if the USB device fails to be recognized by PC via USB 3.0 PowerShare port.

Using Environment

- Make sure the running environment meets the requirement of the device. The operating temperature shall be -10°C to 50°C (14°F to 122°F), and the operating humidity shall be 95% or less.
- DO NOT expose the device to high electromagnetic radiation or dusty environments.
- DO NOT aim the lens at the sun or any other bright light.
- When any laser equipment is in use, make sure that the device lens is not exposed to the laser beam, or it may burn out.
- The device is suitable for indoor conditions.
- The pollution degree is 2.
- Overvoltage category: 0 for Handheld Thermography Camera.
- Overvoltage category: II for power adapter.

Calibration Service

Please contact the local dealer for the information on maintenance points. For more detailed calibration services, please visit https://www.hikmicrotech.com/en/support/.

Technical Support

The *https://www.hikmicrotech.com/en/contact-us/* portal will help you as a HIKMICRO customer to get the most out of your HIKMICRO products. The portal gives you access to our support team, software and documentation, service contacts, etc.

Emergency

- If smoke, odor, or noise arises from the device, immediately turn off the power, unplug the power cable, and contact the service center.

Laser Light Supplement Warning

- Complies with 21 CFR 1040.10 and 1040.11 except for conformance with IEC 60825-1 Ed.3., as described in Laser Notice No. 56, dated May 8, 2019.
- WARNING: The laser radiation emitted from the device can cause eye injuries, burning of skin or inflammable substances. Prevent eyes from direct laser. Before enabling the Light Supplement function, make sure no human or inflammable substances are in front of the laser lens. The wave length is 650 nm, the maximum power is 1 mW, and the beam divergence is 1 mrad. The laser meets the IEC 60825-1:2014, EN 60825-1: 2014 + A11: 2021 and EN 50689: 2021 standard.
- Instantaneous exposure to this class 2 laser product is safe, but gazing at this laser product may cause dizziness, flash blindness and visual afterimage. Move your head away or close your eyes to avoid the laser radiation. Besides, prevent eyes from direct laser and wear a pair of goggles for your safety. The operating wavelength of the eyewear should be longer than laser peak wavelength and its optical density should be higher than 0D5+.
- Laser maintenance: It is not necessary to maintain the laser regularly. If the laser does not work, the laser assembly needs to be replaced in the factory under warranty. Keep the device power off when replacing laser assembly. Caution-Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.

Limited Warranty

Scan the QR code for the product warranty policy.

Manufacture Address

Room 313, Unit B, Building 2, 399 Danfeng Road, Xixing Subdistrict,Binjiang District, Hangzhou, Zhejiang 310052, China
Hangzhou Microimage Software Co., Ltd

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Chapter 1 Overview

1.1 Device Description

Thermographic Handheld Camera is a device with both visual images and thermal images. It can measure temperature, record videos, take snapshots, trigger alarms, and it can connect to client software via Wi-Fi or hotspot. The built-in high-sensitivity IR detector and high-performance sensor detects the variation of temperature and measure the real-time temperature.

The picture-in-picture technique of the camera and the fusion of visual view and thermal view, enhances the details of the images display. It supports multiple color palettes types for temperature display. It helps to find the risky part and reduce your property loss.

The device is easy to use and ergonomic. The application scenarios varies according to the models. For industrial models, they are widely applied to substations, electricity prevention detection of companies, and site survey of construction field. There are also models for animal and body temperature measurement. Check the working measurement range and application of your device before use.

1.2 Main Function

Temperature Measurement

Device detects the real-time temperature, and display it on the screen.

SuperScene+

SuperScene+ uses built-in algorithms to identify temperature measurement targets in PCB and electrical panel inspection and determine if any temperature anomalies exist.

Note

The function is supported by certain models in the series. See the actual device for reference.

Storage

Device is equipped with memory module to store videos, snapshots, and important data.

Fusion

Device can display fusion of thermal view and optical view.

SuperIR

Device supports the function to enhance image quality and offer more target details in live view or captured snapshots.

Note

For the models that support live SuperIR, a SuperIR icon is displayed on screen when the function is ON. For the models only support the function on captured images, there is no icon displayed on screen.

Palettes

Device supports multiple color palettes for temperature display. You can also set palettes for a specific temperature range in alarm mode palettes and focus mode palettes to make it prominent from the rest.

Condensation Alarm

Device detects target humidity and marks the area of humidity higher than the set threshold with green.

Note

Condensation alarm is only supported by certain models.

Client Software Connection

- Mobile Phone: Use HIKMICRO Viewer to view live image, capture snapshots, and record videos on your phone. You can also, analyze pictures offline, generate and share a report via the app.
  Search HIKMICRO Viewer in your APP store to download the APP.
- PC: Use HIKMICRO Analyzer to analyze pictures offline professionally, generate a custom format report on your PC, and browse live view of the device. Download the client software from *https://www.hikmicrotech.com/en/industrial-products/hikmicro-analyzer-software.html*

Bluetooth

Device can be connected to headset via Bluetooth, and you can hear the voice in the recording or capture. Besides, the device can be connected to mobile phones with Android system via Bluetooth, and you can transmit image files to the phone.

Digital Zoom

Device supports digital zoom from 1.0× to 8.0×.

LED Light

LED light supplement makes the device a torch in required scenarios.

Laser Light

Long-distance laser light supplement.

1.3 Appearance

Note

The appearances of different models may vary. Please take the actual product for reference.

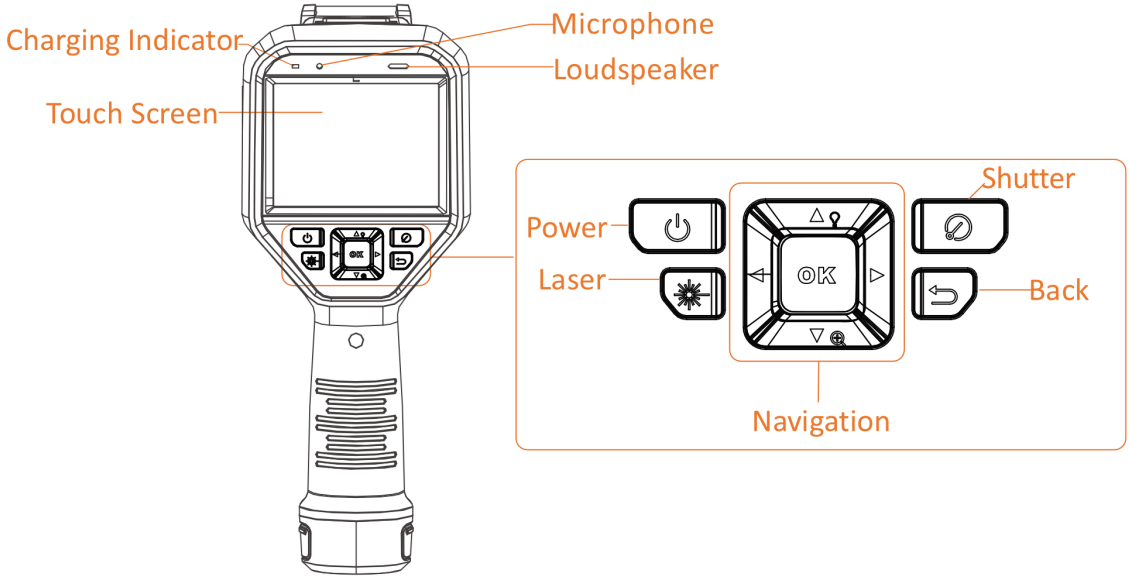


Figure 1-1 Appearance (Front View)

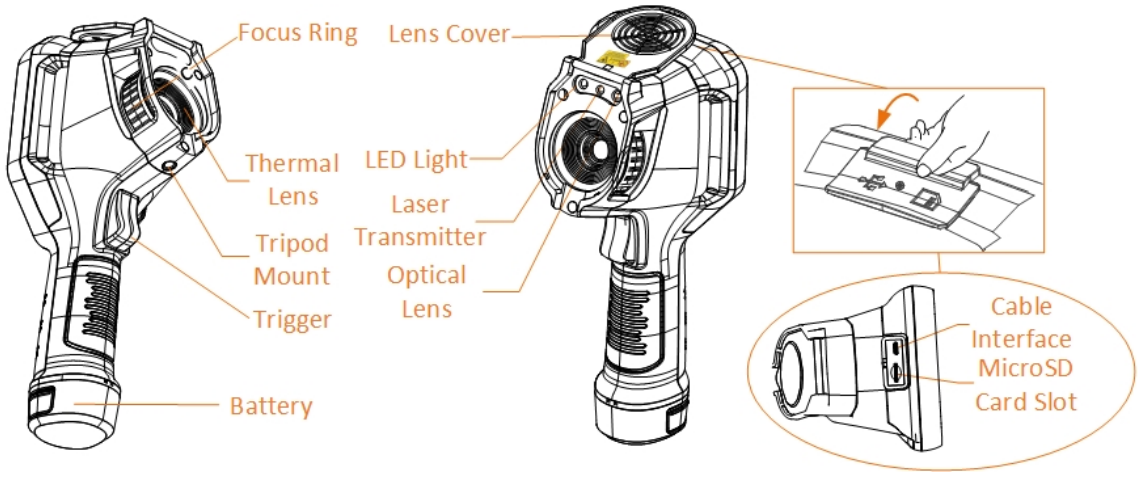


Figure 1-2 Appearance (Side View) I

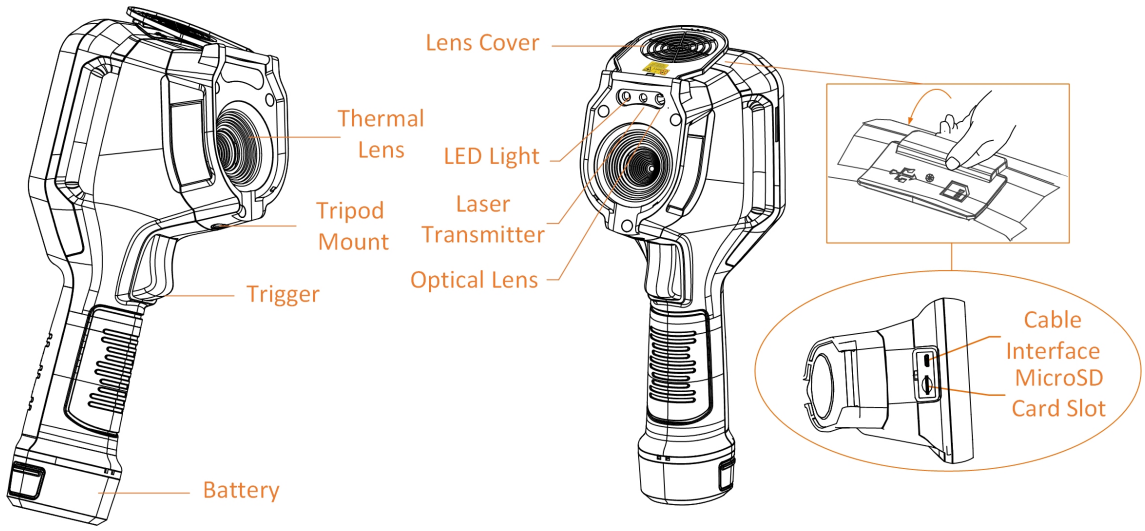


Figure 1-3 Appearance (Side View) II

Note

The warning sign is inside the lens cover.

Table 1-1 Interface Description

Component	Function
Laser Button	Hold the button to turn on laser, and release the button to turn off laser.
Navigation Button	Menu Mode: • Press △ , ▽ , ▷ and ◁ to select parameters. • Press ▷ to enter the submenu. • Press ◁ to return to the previous menu. • Press OK to confirm.
	Non-Menu Mode: • Press △ to turn on/off the LED light. • Press ▽ to start digital zoom.
Shutter Button	Cover the lens, and press to perform the correction.
Back Button	Exit the menu or return to previous menu.
Focus Ring	Adjust lens to make the image clear. Refer to *Focus Lens* . **Note** Only supported by certain models.

Component	Function
Trigger	• Menu Mode: Pull the trigger to return to the live view interface. • Non-Menu Mode: Pull the trigger to capture snapshots. Hold the trigger to record videos.
Cable Interface	Charge the device or export files with USB type-A to type C cable.

Caution

The laser radiation emitted from the device can cause eye injuries, burning of skin or inflammable substances. Before enabling the light supplement function, make sure no human or inflammable substances are in front of the laser lens.

Chapter 2 Preparation

2.1 Charge Device

2.1.1 Charge Device via Charging Base

Steps

Note

Please charge the device with the cable and power adapter supplied by the manufacturer (or according to the input voltage from the specifications).

1. Hold the device, and press both battery lock catches of the device.

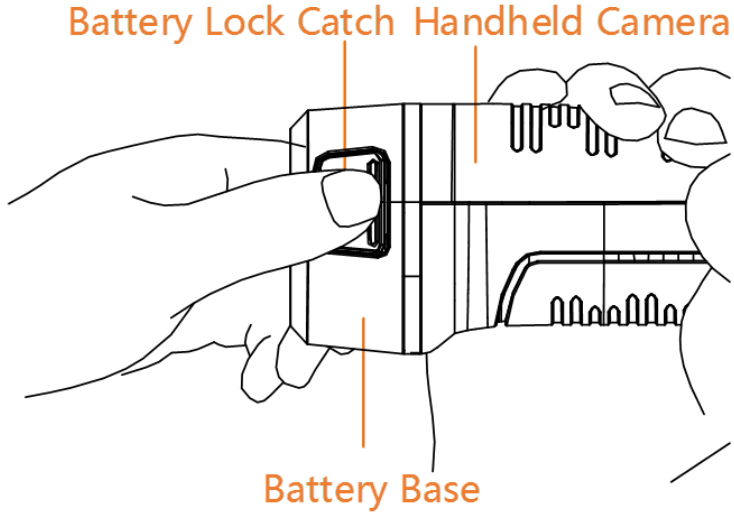


Figure 2-1 Remove Battery

2. Hold the lock catches, and draw the battery base to take out the battery.
3. Insert the battery into the charging base. You can see the charging status via the pilot lamp on the charging base.

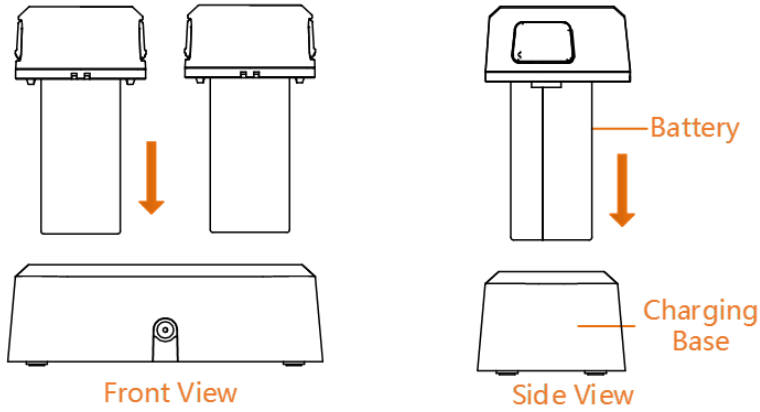


Figure 2-2 Charge Battery

4. When the battery is fully charged, draw the battery from the charging base.
5. Align the ribbed piece on battery with the notch of the device, and insert battery into the device.

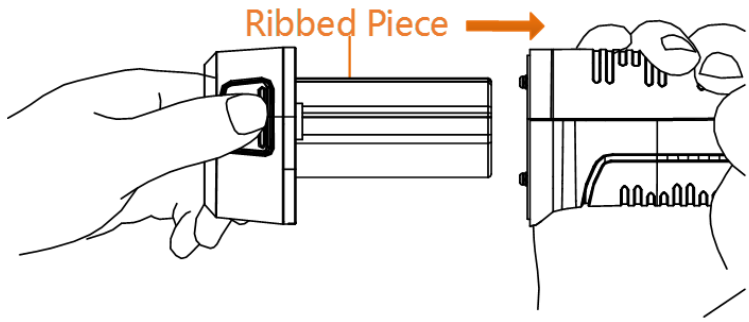


Figure 2-3 Insert Battery

2.1.2 Charge Device via Cable Interface

Before You Start

Please make sure the battery is installed before charging.

Steps

1. Open the top cover of the device.
2. Plug the type-C male connector of the charging cable to the device and the other type-A connector to power adapter.

Note

The power delivered by the charger must be between min 9.8 Watts required by the radio equipment, and max 10 Watts in order to achieve the maximum charging speed.

2.2 Power On/Off

Power On

Remove the lens cover, and hold ⏻ for over three seconds to turn on the device. You can observe the target when the interface of the device is stable.

Note

It may take at least 30 s until the device is ready for using when you power on it.

Power Off

When the device is turned on, hold ⏻ for three seconds to power off the device.

2.2.1 Set Auto Power-off Duration

Go to **Settings > Device Settings > Auto Power-off** to set the automatic shutdown time for device as required.

2.3 Sleep and Wake

Sleep and wake function is used to save energy and increase battery time. The function is only supported by certain models of this series.

Sleep and Wake Manually

Press ⏻ to enter sleep mode and press it again to wake the device up.

Set Auto Sleep

In live view, press OK to call the main menu. Go to **Settings > Device Settings > Auto Sleep** to set waiting time before auto sleep. When there is no button pressing or screen tapping operation on device for more than the set waiting time, device enters sleep mode automatically.
Press ⏻ to wake the device up.

Device Sleep, Scheduled Capture and Video Recording

When the device is recording a video clip or on scheduled capturing, auto sleep will not be triggered. However, press ⏻ will stop the video recording or scheduled capture and force the device into sleep mode.

2.4 Operation Method

The device supports both touch-screen control and button control.

Touch-screen control

Tap on the screen to set parameters and configurations.

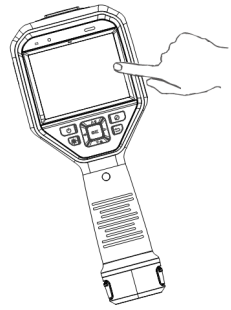


Figure 2-4 Touch-screen Control

Button control

Press the navigation buttons to set parameters and configurations.

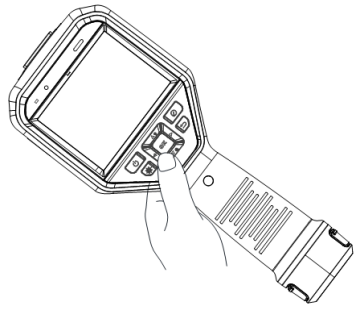


Figure 2-5 Button Control

- Press △, ▽ , ◁, and ▷ to select parameters.
- Press ▷ to enter the submenu.
- Press ◁ to return to the previous menu.
- Press OK to confirm.

2.5 Menu Description

Live View Interface

Device screen displays the live view of thermal camera after starting-up.

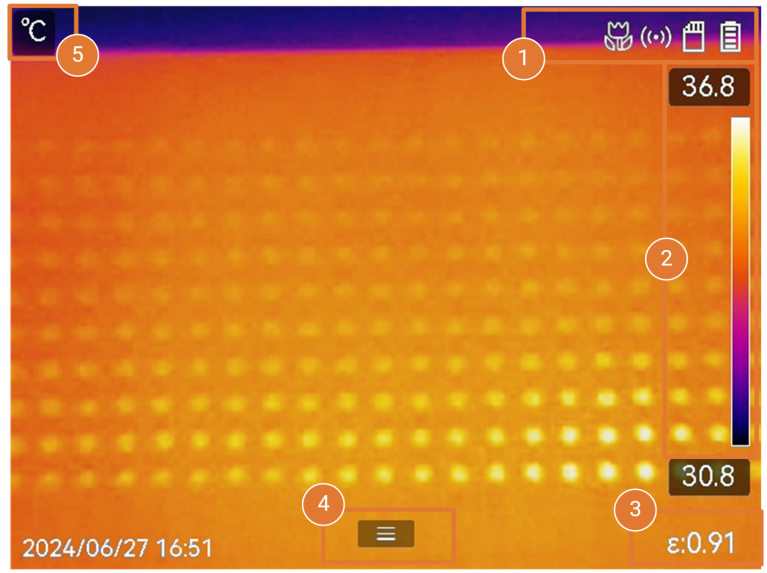


Figure 2-6 Live View Interface

Table 2-1 Live View Interface Description

No.	Descriptions
1	Status bar, where device working status, such as, battery and connections, are displayed.
2	Palette bar and display temperature range. The upper and lower values of the palette bar represent the max. temperature and the min. temperature of the current display temperature range respectively. **Note** • If a "~" appears before a temperature value, it means that your device is not well prepared for accurate temperature measurement. Take target temperatures when the sign disappears. • It is available to show or hide the palettes bar in live view. Tap **> Display Settings > Temperature Scale** .
3	Shows current target emissivity.
4	Main menu icon. Press or tap to call main menu.
5	Shows current temperature values and unit.

Main Menu

Supported operations in the main menu from left to right are settings, local file browsing and managing, display mode configuration, temperature measurement, palettes changing, and level & span.

Figure 2-7 Main Menu

Swipe-down Menu

In live view interface, swiping on screen from upper to lower to call the swipe-down menu. With this menu, you can turn on/off device function, change display theme, and adjust screen brightness.

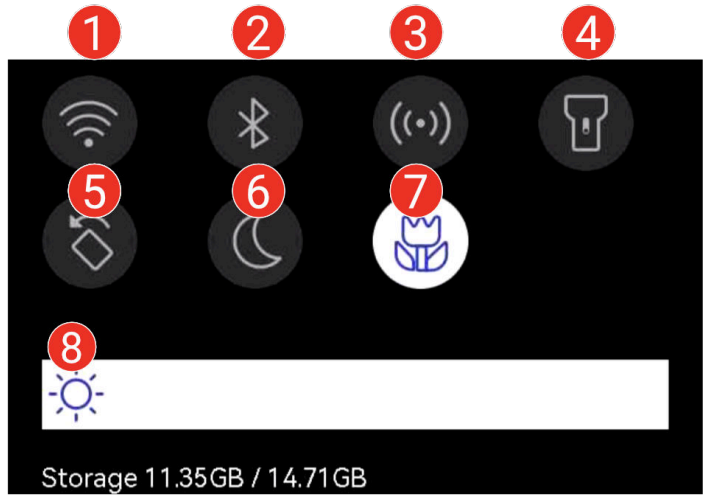


Figure 2-8 Swipe-down Menu

Table 2-2 Swipe-down Menu Description

No.	Descriptions
1	Tap once to turn on/ off Wi-Fi. Tap and hold to enter Wi-Fi configuration interface. For Wi-Fi configuration, see *Connect Device to Wi-Fi* for instructions.
2	Tap once to turn on/ off bluetooth. Tap and hold to enter Bluetooth configuration interface. For bluetooth configuration, see *Pair Bluetooth Devices* for instructions.
3	Tap once to turn on/ off hotspot. Tap and hold to enter hotspot configuration interface. For hotspot configuration, see *Set Device Hotspot* for instructions.
4	Turn on/ off LED light.

No.	Descriptions
5	Turn on/off auto rotation, and the status bar, main menu and temperature scale shift from the horizontal direction to the vertical direction. See ***Set Auto-Rotation*** for instructions.
6	Switch themes. Day and night are supported.
7	Turn on/off the macro mode. **Note** Macro mode is only support by some models.
8	Adjust screen brightness.

Chapter 3 Display Settings

Note

Your device will periodically perform a self-calibration to optimize image quality and measurement accuracy. In this process the image will pause briefly and you'll hear a "click" as a shutter moves in front of the detector. The self-calibration will be more frequent during start up or in very cold or hot environments. This is a normal part of operation to ensure optimum performance for your device.

3.1 Focus Lens

Adjust the lens focal length properly before you set any other configurations, or it may affect the image display and temperature accuracy.

Steps

1. Power on the device.
2. Aim the device lens to the appropriate scene.
3. Adjust the focus ring clockwise or counterclockwise, see the figure below.

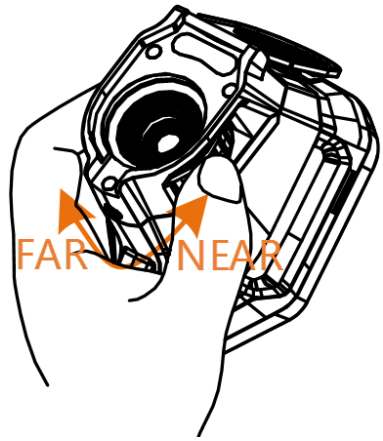


Figure 3-1 Focus Lens

Note

- Adjusting focal length is only supported by certain models. Please take the actual product for reference.
- DO NOT touch the lens to avoid affecting the display effect.

3.2 Set Screen Brightness

Call the swipe-down menu, or go to **Settings > Device Settings > Screen Brightness** . Swipe the brightness bar or press ◁ / ▷ to adjust the screen brightness.

3.3 Set Auto-Rotation

The device supports display auto-rotation where the status bar, shortcut bar and main menu shift from the horizontal direction to the vertical direction.

Switch on the auto-rotation function as follows:

- In live view, swipe down the screen to enter the swipe-down menu, and tap .
- In live view, press OK or tap ☰ to call main menu, and go to **Settings > Device Settings > Auto-Rotation** .

3.4 Set Display Mode

You can set the thermal/visual view of the device. **Thermal**, **Fusion**, **PIP**, **Visual**, and **Blending** are selectable.

Steps

1. Select from the main menu.
2. Tap on the icons to select a display mode.

   In **Thermal** mode, the device displays the thermal view.

   In **Fusion** mode, the device displays the combined view of thermal channel and visual channel.

   Parallax Correction adjusts the overlap effect at different distances. The images from the two channels overlap best at the set distance.

   In **PIP** (Picture in Picture) mode, the device displays thermal view inside the visual view.

Note

Select **PIP**, and enter PIP setting interface.

- Adjust position: Tap the PIP view, and drag it to the target position on screen.
- Adjust size: Tap one of the PIP view corners, and drag it to adjust the size.

In **Visual** mode, the device displays the visual view.

In **Blending** mode, the device displays the mixture view of thermal and visual channels. Press navigation buttons to select the **Level**. The lower the value is, the denser the visual effect is.

3. Press to exit.

3.5 Switch and Manage Palettes

Palettes are color combination standing for different temperatures. Device offers several kinds of palettes serving different purposes. You can switch and manage frequently used palettes.

Steps

1. Press to call the main menu.
2. Select from the main menu to show the frequently used palette types.
3. Select to show all supported palette types. Select a palette type and press to switch.

Common Palettes

When you select a common palette type, the whole live image switch to the selected color combination. Available common palettes are as follows.

Note

Common Palettes are allowed to be reversed through **Settings > Capture Settings > Reversed Palette** . Colors representing high and low temperature display in reverse order.

White Hot

The hot part is light-colored in view.

Figure 3-2 White Hot Example

Black Hot

The hot part is black-colored in view.

Figure 3-3 Black Hot Example

Rainbow

The target displays multiple colors, it is suitable for scene without obvious temperature difference.

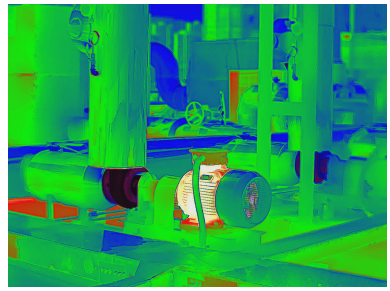


Figure 3-4 Rainbow Example

Ironbow

The target is colored as heated iron.

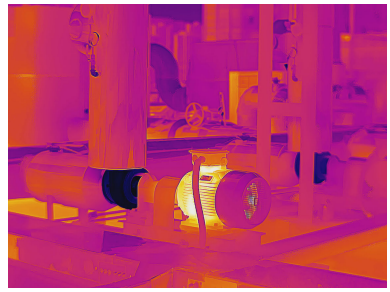


Figure 3-5 Ironbow Example

Red Hot

The hot part is red-colored in view.

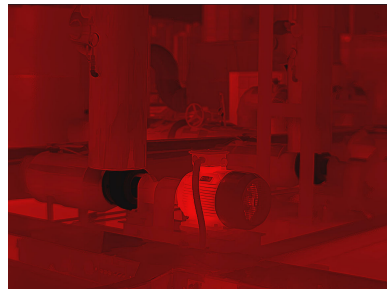


Figure 3-6 Red Hot Example

Fusion

The hot part is yellow-colored and the cold part is purple-colored in view.

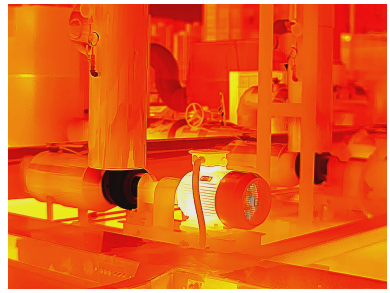


Figure 3-7 Fusion Example

Rain

The hot part in the image is colored, and the else is blue.

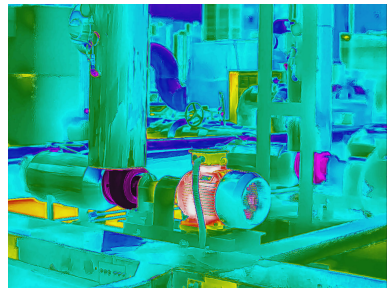


Figure 3-8 Rain Example

Blue Red

The hot part in the image is colored red, and the else is blue.

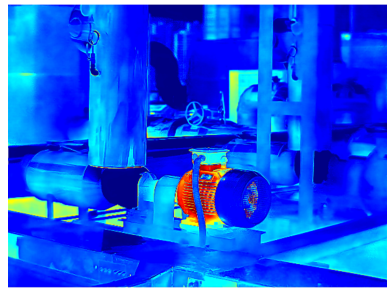


Figure 3-9 Blue Red Example

Focus Mode Palettes

Focus mode palettes allows to mark the targets of certain temperature range with fusion palettes and the others with white hot palettes. *Set Focus Mode Palettes* for instructions.

Alarm Mode Palettes

Alarm mode palettes allows to mark targets of certain temperature range with a specific color and the rest with white hot palettes. See *Set Alarm Mode Palettes* for instructions.

Condensation Alarm

Condensation alarm marks the surface where the relative humidity exceeds the set threshold. See *Condensation Alarm* for instructions.

4. Set frequently used palettes.
   1) Select .
   2) Check palette types.
   3) Press to save and exit.

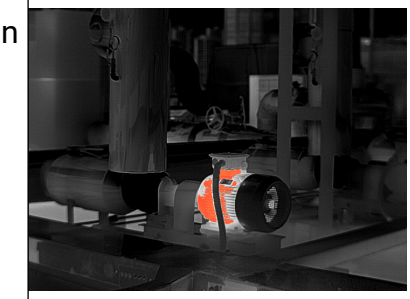
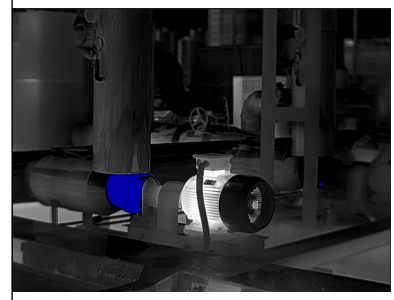
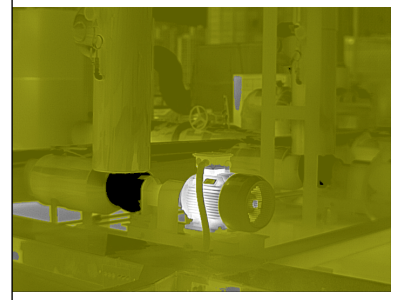
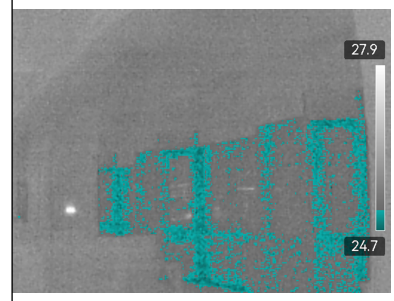
3.5.1 Set Alarm Mode Palettes

Alarm mode palettes allows to mark the targets of certain temperature range with a different color from the rest.

Steps

1. Select from the main menu.
2. Tap the icons to select an alarm mode palette type.

Table 3-1 Icon Description

Icon	Alarm Mode	Description	Example
	Above Alarm	Set the alarm temperature, and the targets with the temperature higher than the set value are displayed in red.	
	Below Alarm	Set the alarm temperature, and targets with the temperature lower than the set value are displayed in blue.	
	Interval Alarm	Set the alarm temperature section (e.g., 90 °C to 150 °C), and targets with the temperature in the range are displayed in yellow.	
	Insulation Alarm	With user-input **Indoor Temp.** and **Outdoor Temp.**, the device calculates the insulation level of room/building during detection. If suspected area with insulation level lower than the set value, the area is marked with cyan. In practice, the **Insulation Level** is recommended to be between 60 to 80. Larger number means higher insulation demand.	

Icon	Alarm Mode	Description	Example
		Note Insulation detection should be conducted indoor.	

3. Set a temperature range.
   - Press △ and ▽ to select between upper limit and lower limit. Press ◁ and ▷ to adjust the temperature.
   - Tap on the screen to select an interest area. The device automatically adjusts the upper and lower temperature limit of the selected scene. Press ◁ and ▷ to fine-tune the temperature.
4. Press to exit.

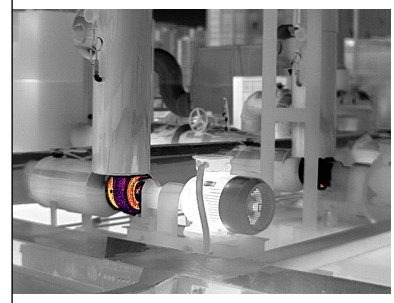
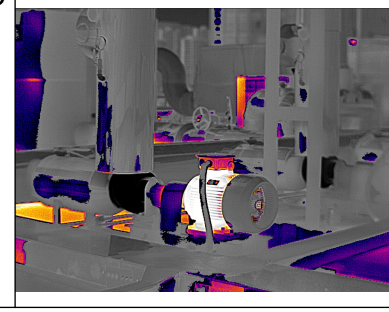
3.5.2 Set Focus Mode Palettes

Focus mode palettes allows to mark the targets of certain temperature range with fusion palettes and the others with white hot palettes.

Steps

1. Select **Palettes** from the main menu.
2. Tap the icons to select an alarm rule type.

Table 3-2 Icon Description

Icon	Palettes Mode	Description	Example
	Above Focus	Set the temperature threshold, and the targets with the temperature higher than the set value are displayed with fusion palettes.	
	Below Focus	Set the temperature threshold, and targets with the temperature lower than the set value are displayed with fusion palettes.	
	Interval Focus	Set the temperature range (e.g., 90 °C to 150 °C), and targets in the range are displayed with fusion palettes.	

3. Set a temperature range.
   - Press △ and ▽ to select between upper limit and lower limit. Press ◁ and ▷ to adjust the temperature.
   - Tap on the screen to select an interest area. The device automatically adjusts the upper and lower temperature limit of the selected scene. Press ◁ and ▷ to fine-tune the temperature.
4. Press to exit.

3.6 Adjust Display Temperature Range

Set a temperature range for screen display and the palette only works for targets within the temperature range. You can adjust the temperature range.

Steps

1. Select an adjustment mode.
   1) In live view, press OK to call the main menu.
   2) Tap .
   3) Choose **Auto** or **Manual** .
2. Adjust the display temperature range.

Auto Adjustment	Select . The device adjusts display temperature range according to the actual targets temperature automatically.
Manual Adjustment	There are two modes to manually adjust display temperature range. Go to **Settings > Temp Measurement Settings > Manual Level and Span Mode** to choose the preferred mode. See *Level Only Adjustment in Manual Mode* and *Level & Span Adjustment in Manual Mode* for more instructions.

3.6.1 Level Only Adjustment in Manual Mode

Manually adjust the maximum temperature and the minimum temperature respectively to expand or reduce the temperature range.

Before You Start

Go to **Settings > Measurement Settings > Manual Level and Span Mode** and enable **Level Only**.

Steps

1. In live view, press OK to call the main menu.
2. Tap .
3. Tap on an interest area of the screen.

   A circle is displayed around the area, and the temperature range readjusts to show as many details of the area as possible, according to the selected area.
4. Fine-tune the temperature range for display.
   1) Press ◁ or ▷ , or tap on the value on screen to lock or unlock a value.
   2) Press △ or ▽ , or scroll the adjustment wheel on the screen to fine-tune the maximum temperature and the minimum temperature respectively.

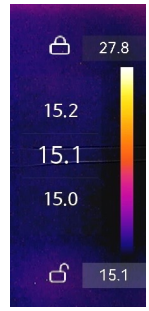


Figure 3-10 Level Only Adjustment

5. Press OK to confirm.

3.6.2 Level & Span Adjustment in Manual Mode

Increase or decrease the individual values of both the maximum temperature and the minimum temperature while remaining the same temperature range. You can also expand or reduce the temperature range evenly.

Before You Start

Go to **Settings > Measurement Settings > Manual Level and Span Mode** and enable **Level & Span**.

Steps

1. In live view, press OK to call the main menu.
2. Tap .
3. Tap on an interest area of the screen.

   A circle is displayed around the area, and the temperature range readjusts to show as many details of the area as possible, according to the selected area.
4. Fine-tune the temperature range for display.
   1) Press △ or ▽ to increase or decrease the individual values of both maximum temperature and the minimum temperature while remaining the same temperature range.
   2) Press ◁ or ▷ to expand or reduce the temperature range evenly.

Figure 3-11 Level & Span Adjustment

5. Press OK to confirm.

3.7 Set SuperIR

It adopts super resolution technology making live stream or captured images clearer and with more details.

Go to **Settings > Capture Settings > SuperIR** to turn on the function.

Note

- **SuperIR** only takes effect when the display mode is **Thermal** and level and span is set to **Auto**. If you change display mode or level and span mode when the **SuperIR** is ON, the function is automatically OFF without notice.
- **SuperIR** in live streaming and in captured radiometric images share the same ON/OFF switch. Some models in this series may not support it in live streaming, take your actual device for reference.
  If the device supports live stream **SuperIR**, a relevant icon appears in the lower right corner of the screen. If your device only supports **SuperIR** on captured images, there will be no such icon displayed.

3.8 Set Macro Mode

Macro mode is used when users perform close inspect on electronic parts such as PCBs. A macro lens should be mounted and Macro Mode be enabled before using.

Before You Start

Note

Purchase a macro lens applicable to your device in advance. Macro mode is only supported by some models.

Steps

1. Install the macro lens to your device. Refer to the user manual of your macro lens for instructions.
2. Press OK and go to **Settings > Capture Settings > Macro Mode** to enable the function.
   - In macro mode, **Temperature Range**, **External Optics Transmittance**, **External Optics Temperature**, digital zoom, and **SuperTemp** are not allowed to change.
   - Emissivity is set to default (0.91), adjustable.
3. Press ⊃ to return to live view, and inspect electronic components with the device
   Macro mode icon displays in the upper right corner.
4. Exit **Macro Mode** and dismount the macro lens after inspection. The parameter settings return to the status before macro mode.

3.9 Set Color Distribution

Color distribution function provides different image display effects in auto level & span. Liner and histogram color distribution modes can be selected for different application scenes.

Before You Start

Select **Auto** in level & span.

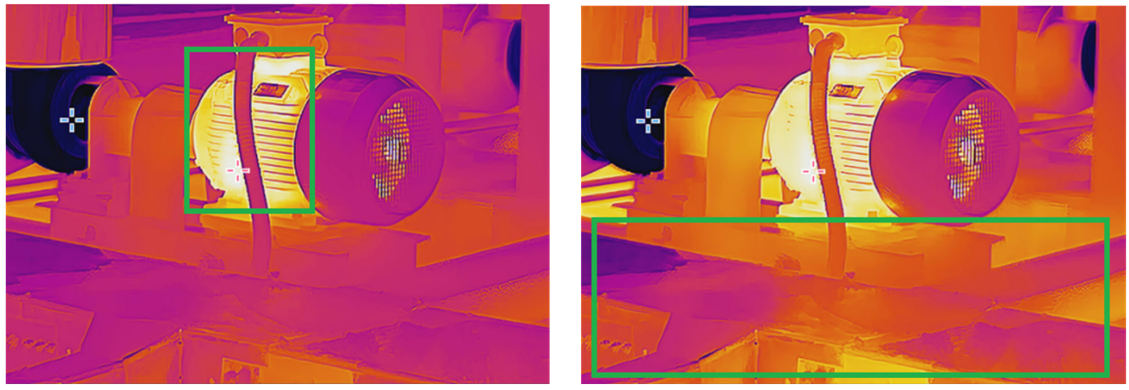
Steps

1. Go to **Settings > Capture Settings > Color Distribution** .
2. Select a color distribution mode.
   - **Linear**: Linear mode is used to detect small high temperature targets in low temperature background. Linear color distribution enhances and displays more details of high temperature targets, which is good for checking small high temperature defective areas such as cable connectors.
   - **Histogram**: Histogram mode is used to detect temperature distribution in large areas. Histogram color distribution enhances high temperature targets and remains some details of low temperature objects in the area, which is good for discovering small low temperature targets such as cracks.
3. Return to previous menu to save the settings.

Note

This function is only supported in auto level & span.

Example



Linear Histogram

Figure 3-12 Color Distribution

3.10 Adjust Digital Zoom

In the live view interface, press ▽ to enter the digital zoom setting interface.

- Hold ◁ or ▷ to zoom in or zoom out continuously.

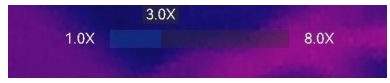


Figure 3-13 Adjust Zooming Ratio Continuously

- Press ◁ or ▷ to fine-tune the zooming ratio.

Figure 3-14 Fine-Tune Zooming Ratio

- Tap the zooming ratio slider, and drag it to the left or right to adjust zooming ratio.

3.11 Display OSD Info

Go to **Settings > Display Settings** to enable the information on-screen display.

Status Icon

The device status icons, for example, battery status, memory card, hotspot, etc.

Time and Date

Device time and date.

Parameters

Temperature measurement parameters, for example, target emissivity, temperature unit, etc.

Brand Logo

The brand logo is a manufacturer logo displayed on the upper right corner of the screen. You can turn it off if not needed.

Temperature Scale

Display the palettes bar and temperature range on the right side of the screen.

Chapter 4 Temperature Measurement

The temperature measurement function provides the real-time temperature of the scene and display it on the left of your screen.

When reading the measurement results, you may sometimes find certain signs, for example, "~", displaying in front of the values. The meaning of these signs are explained in the following table.

Table 4-1 Signs in Measurement Results

Sign	Explanation
~	If a target temperature slightly exceeds the measurement range, the device gives an approximate result with a "~" showing in front of the value. For example, if a result displays as "~ 55 °C", it means that the target temperature is around 55 °C.
< or >	If a target temperature exceeds the measurement range and the device fails to get even an imprecise value of the target, "<" or ">" displays in front of a fixed value indicating that temperature of the target is lower or higher than the value. For example, if a result displays as "< -30.0 °C", it means that the target temperature is lower than -30.0 °C. If a result displays as "> 580.0 °C", it means that the target temperature is higher than 580.0 °C

Note

Your device will periodically perform a self-calibration to optimize image quality and measurement accuracy. In this process the image will pause briefly and you'll hear a "click" as a shutter moves in front of the detector. The self-calibration will be more frequent during start up or in very cold or hot environments. This is a normal part of operation to ensure optimum performance for your device.

4.1 Set Measurement Parameters

You can set measurement parameters to improve the accuracy of temperature measurement.

Steps

1. Go to **Settings > Temp. Measurement Settings** .
2. Set **Temperature Range**, **Emissivity**, etc.

   Temperature Range

Select a temperature measurement range according to the temperature of your targets.

If you are testing a target of unknown temperature range or targets of different supported ranges, it is recommended to set it as **Auto Switch** and the device will switch from the ranges automatically.

Emissivity

Set the emissivity of your target.

Refl. Temp.

Reflect Temperature. If any object (not the target) of high temperature is in the scene, and the target emissivity is low, set the reflection temperature as the high temperature to correct the temperature effect.

Ambient Temp.

The ambient temperature of the device.

Distance

The distance between the target and the device. You can customize the target distance or select the target distance as **Near**, **Middle**, or **Far**.

Humidity

Set the relative humidity of current environment.

External Optics Transmittance

Set the optics transmittance of external optical material (e.g.: germanium window) to improve the temperature measuring accuracy.

External Optics Temperature

Set temperature of the external optical material (e.g.: germanium window).

SuperTemp

SuperTemp is to compensate for the measurement accuracy issue caused by the source size effect (SSE). SSE is a phenomenon that the size of the radiation source affects its radiation characteristics, such as radiation intensity, radiation distribution, etc.

Note

- The function is only supported by certain models.
- **SuperTemp** is turned on by default. It is recommended to turn it off when the temperature results are not accurate for complex measurement scenarios.

3. Return to previous menu to save the settings.

Note

You can go to **Settings > Device Settings > Device Initialization > Remove All Measurement Tools** to initialize the temperature measurement parameters.

4.1.1 Set Unit

Go to **Settings > Device Settings > Unit** to set the temperature unit and distance unit.

4.2 Set Image Measurement

Device measures the temperature of the whole scene and can be managed to display the center, hot, and cold spot in the scene.

Press OK to call the main menu and select > . Select the desired spots to show their temperatures.

Table 4-2 Icon Description

Icon	Description
	Center spot of the scene (screen center). The temperature is displayed as **Cen XX**.
	Hot spot in the scene, which changes as the temperature or the scene changes. The temperature is displayed as **Max XX**.
	Cold spot in the scene, which changes as the temperature or the scene changes. The temperature is displayed as **Min XX**.

Figure 4-1 Image Measurements

4.3 Set Measurement Tool

You can set temperature measurement parameters to improve the accuracy of temperature measurement.

Before You Start

Set parameters such as **Humidity**, **External Optics Transmittance** and **Reflection Temperature**. For detailed explanations, see *Set Measurement Parameters* .

Steps

1. Press OK to call the main menu.
2. Select and press OK .
3. Select a type of temperature measurement tool

Custom Spot	For configuring custom spot tools, see *Measure by Custom Spot* .
Line	For the configuring line tools, see *Measure by Line* .
Rectangle	For the configuring rectangle tools, see *Measure by Rectangle* .
Circle	For the configuring circle tools, see *Measure by Circle* 。
ΔT	For the configuring ΔT tools, see *Measure ΔT and ΔT Alarm* .

What to do next

Set temperature alarm, then alarm actions such as audible warning and flashing alarm will be triggered when the tested temperature exceeds the set alarm value. See *Temperature Alarm* .

4.3.1 Measure by Custom Spot

The device can detect the temperature of a custom spot.

Steps

1. Select .
2. Press OK to add a custom spot.
3. Move the spot with the navigation buttons, or tap on the touch-screen to select a spot and move it.
4. Tap to modify temperature measurement parameters.

   Emissivity

   Set the emissivity of your target.

   Distance

   Set the distance between the target and the device.

   Temp.

   Tap to display or hide the temperature measurement result.

5. Press OK .

Note

If the tool-specific emissivity and distance are set, the measurement is conducted based on the parameters. Otherwise, the parameters set from **Settings > Temp. Measurement Settings** are used for measurements.

The temperature of custom spot (e.g. P1) displays P1: XX.

6. Repeat the above steps to set other custom spots.

Note

- At most ten custom spots are supported.
- Drag the spot list on the screen, or press navigation buttons to view the whole tool list.

7. **Optional:** Modify the set custom spot tools, hide or display the tools and measurement results, etc.

	Tap to enter the editing interface and modify temperature measurement parameters such as emissivity and distance.
/	Tap to hide or display the tool and measurement results.
	Tap to delete the tool.

8. Press to save and exit.

4.3.2 Measure by Line

Steps

1. Select .
2. Press OK to generate a default line.

Note

Only one line tool is supported.

3. Move the line to the desired position.
   - Tap the line, and press the navigation buttons.
   - Tap the line on touch-screen and drag to change its position.
4. Adjust the length of the line.
   - Tap the end of the line, and press navigation buttons to extend or shorten the line.
   - Tap and drag the end of the line to extend or shorten it.
5. Tap to modify temperature measurement parameters.

   Emissivity

   Set the emissivity of your target.

   Distance

   Set the distance between the target and the device.

Max./Min./Average Temperature

Tap to enable the temperature types to display. The max. temperature, min. temperature, and average temperature of the line can be displayed on the left of the screen.

6. Press OK .

Note

If the tool-specific emissivity and distance are set, the measurement is conducted based on the parameters. Otherwise, the parameters set from **Settings > Temp. Measurement Settings** are used for measurements.

7. Modify the set line tool, hide or display the tool and measurement results, etc.

	Tap to enter the editing interface and modify temperature measurement parameters such as emissivity and distance.
/	Tap to hide or display the tool and measurement results.
	Tap to delete the tool.

8. Press to save and exit.

4.3.3 Measure by Rectangle

Steps

1. Select .
2. Press OK or tap to generate a default rectangle.
3. Move the rectangle to the required position.
   - Tap the rectangle, and press navigation buttons to move the rectangle up/down/left/right.
   - Tap and drag the rectangle on touch-screen to move it to the required position.
4. Adjust the size of the rectangle.
   - Tap one corner of the rectangle, and press navigation buttons to enlarge or contract the rectangle.
   - Tap and drag the corner of the rectangle on touch-screen to enlarge or contract it.
5. Tap to modify temperature measurement parameters.

   Emissivity

   Set the emissivity of your target.

   Distance

   Set the distance between the target and the device.

   Max./Min./Average Temperature

   Tap to enable the temperature types to display. The max. temperature, min. temperature, and average temperature of the rectangle area can be displayed on the left of the screen.
6. Press OK to save the settings.

Note

If the tool-specific emissivity and distance are set, the measurement is conducted based on the parameters. Otherwise, the parameters set from **Settings > Measurement Settings** are used for measurements.

7. Repeat the above steps to set other rectangle tools.

Note

At most five rectangle tools are supported.

8. **Optional:** Modify the rectangle tools, hide or display the tools and measurement results, etc.

	Tap to enter the editing interface and modify temperature measurement parameters such as emissivity and distance.
/	Tap to hide or display the tool and measurement results.
	Tap to delete the tool.

9. Press to save and exit.

4.3.4 Measure by Circle

Steps

1. Select .
2. Press OK or tap to generate a default circle.
3. Move the circle to the required position.
   - Tap the circle, and press navigation buttons to move the circle up/down/left/right.
   - Tap and drag the circle on touch-screen to move it to the required position.
4. Adjust the size of the circle.
   - Tap one point on the circle, and press navigation buttons to enlarge or contract the circle.
   - Tap and drag one point of the circle on touch-screen to enlarge or contract it.
5. Tap to modify temperature measurement parameters.

   Emissivity

   Set the emissivity of your target.

   Distance

   Set the distance between the target and the device.

   Max./Min./Average Temperature

   Tap to enable the temperature types to display. The max. temperature, min. temperature, and average temperature of the circle area can be displayed on the left of the screen.
6. Press OK to save the settings.

Note

If the tool-specific emissivity and distance are set, the measurement is conducted based on the parameters. Otherwise, the parameters set from **Settings > Temp. Measurement Settings** are used for measurements.

7. Repeat the above steps to set other rectangle tools.

Note

At most five circle tools are supported.

8. **Optional:** Modify the circle tools, hide or display the tools and measurement results, etc.

	Tap to enter the editing interface and modify temperature measurement parameters such as emissivity and distance.
/	Tap to hide or display the tool and measurement results.
	Tap to delete the tool.

9. Press to save and exit.

4.3.5 Measure ΔT and ΔT Alarm

By comparing the temperature difference (ΔT) between measurement tools, or between a measurement tool and a fixed temperature, device can recognize temperature exception more accurately and rapidly. This function is commonly applied to measure temperature-sensitive targets such as current transformers.

Before You Start

Configure at least one temperature measurement tool.

- For configuring custom spot tools, see *Measure by Custom Spot* .
- For the configuring line tools, see *Measure by Line* .
- For the configuring rectangle tools, see *Measure by Rectangle* .
- For the configuring circle tools, see *Measure by Circle* .

Steps

1. Select .
2. Add a ΔT tool.
   1) Input a tool name for the ΔT tool in **Name of Tool**.
   2) Select **Compared Object**.

   Note

   You can compare the temperature difference between different or the same measurement tools, between a measurement tool and a number, etc. If you select **Number** as a compared object, input the value manually.

   3) Set **Alarming ΔT**.

   When the detected ΔT is greater than the set alarming ΔT, device triggers alarms.

   4) Tap **OK** to save the settings.

3. **Optional:** Repeat above steps to set other ΔT tools.
4. **Optional:** Modify the ΔT tools, hide or display the tools and measurement results, etc.

	Tap to enter the editing interface and modify ΔT tool parameters such as emissivity and distance.
/	Tap to hide or display the ΔT tool and measurement results.
	Tap to delete the ΔT tool.

5. Press to save and exit.
6. Enable **ΔT Alarm**。
   1) Go to **Settings > Measurement Settings > Alarm Settings** .
   2) Tap to enable **ΔT Alarm**.

Note

If you do not enable ΔT Alarm, the alarm linkages also take effect, but the ΔT alarm information will not be uploaded to the center.

4.4 Temperature Alarm

When the temperature of targets triggers the set alarm, the device will perform configured actions, such as, flashing the rule frame, making an audible warning, or sending notification to the client software.

4.4.1 Set Alarms for Exceptional Temperatures

Alarm actions such as audible warning and flashing alarm are triggered when the tested temperature exceeds the set alarm value.

Steps

1. Go to **Settings > Temp Measurement Settings > Alarm Settings** .
2. Tap to enable **Temperature Alarm**.
3. Set the alarm parameters.

Note

Supported alarm linkages vary on different models. See the actual device for available options.

Alarm Threshold

When the tested temperature exceeds the threshold, the device sends alarm notification to the client software. It beeps if the audible warning is enabled. The rectangle flashes red if the rectangle tool is configured.

Alarm Linkage

- **Audible Warning**: The device beeps when target temperature exceeds the alarm threshold.
- **Flashing Alarm**: The flash light flashes when target temperature exceeds the alarm threshold.
- **Alarm Capture**: The device captures radiometric images when target temperature exceeds the alarm threshold.
- **Min. Alarm Interval**: It controls the minimal time interval between two alarm information uploading. It helps reduce repeated and frequent information receiving on the part of app and client software.

Note

If you set rectangle and circle tools to measure temperature, the alarm threshold and linkage method settings only works in the measured areas. Otherwise, the parameters are valid for pixel-to-pixel temperature measurement (whole-screen temperature measurement).

4.5 Clear All Measurements

Tap to clear all set temperature measurement tools.

Chapter 5 SuperScene+

SuperScene+ uses built-in algorithms to identify temperature measurement targets in specific scenarios and determine if any temperature anomalies exist.

SuperScene+ has 2 working modes.

PCB Inspection

Used to identify high-temperature anomalies on printed circuit boards (PCBs). These are typically components experiencing issues such as breakdowns or soldering short circuits. For configuration and usage instructions, please refer to *PCB Inspection* .

Electrical Panel

Used to identify and detect temperature anomalies terminals and fuses on electrical panels. It is commonly applied in electrical equipment inspections in factories and enterprises. For configuration and usage instructions, please refer to *Electrical Panel* .

Note

- The SuperScene+ is only available on certain models.
- The SuperScene+ can be enabled through the menu: **Settings > Capture Settings > SuperScene+** . Select a mode and configure the relevant parameters.
- After enabling SuperScene+, some functions may be temporarily unavailable. When recognition is not needed, it is recommended to disable SuperScene+.

5.1 PCB Inspection

PCB inspection is used to detect temperature anomalies in components on PCBs. Before use, you need to configure the detection template and set the template parameters.

Note

When configuring and using PCB inspection, it is recommended to use a bracket to secure the device. A fixed detection distance and angle can help improve identification speed and accuracy.

Steps

1. Enable the PCB inspection function.
   1) Go to **Settings > Capture Settings > SuperScene+** , and select **PCB Inspection**.
   2) Press OK .

      Note

      The first-time use requires setting up a detection template.
   3) Press OK to return to the previous menu, and select **PCB Template**.
2. Set up the detection template and temperature measurement parameters.

One PCB template includes up to 10 scene templates. One scene template represents one PCB or one PCB area that needs to be inspected.

- For setting up the PCB template, please refer to *Configure PCB Inspection Template* .
- For editing a PCB template, please refer to *Edit PCB Inspection Template* .

3. Return to the live view. A **PCB Inspection** icon appears in the upper left corner of the screen.
4. Replace the PCB to be inspected, and wait for the device to automatically identify and display measurement results.

Result

- Components with temperature anomalies will be marked with a red rectangle and temperature measurement results.
- Normal components will be marked with a green rectangle and temperature measurement results.

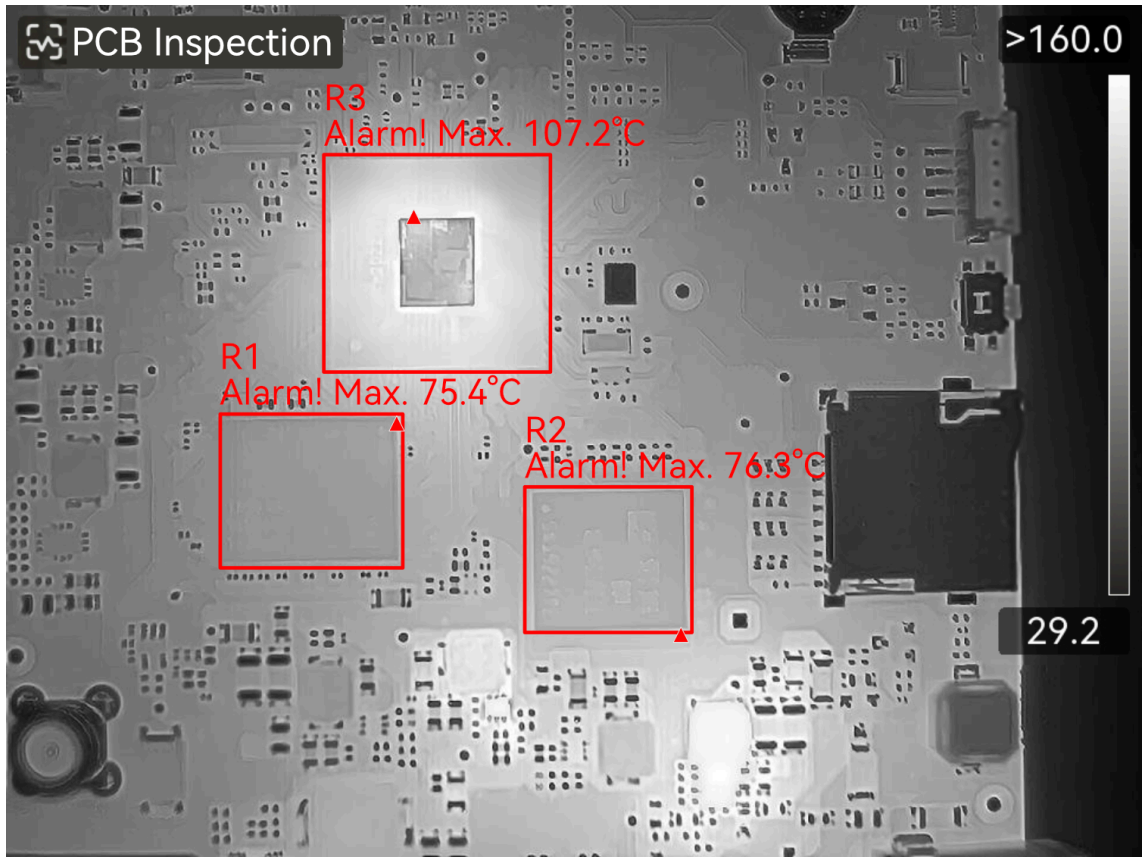


Figure 5-1 PCB Inspection

What to do next

If you need to capture or record inspection results, please refer to *Picture and Video* .

5.1.1 Configure PCB Inspection Template

When configuring the inspection template, actual thermal imaging pictures of the PCB need to be taken, and rectangle tools and corresponding temperature measurement parameters should be set in the picture. Therefore, it is recommended to configure the template in the actual application scenario.

Before You Start

Before configuration, the recognition mode needs to be set to **PCB Inspection** through the following menu: **Settings > Capture Settings > SuperScene+** .

Steps

1. Enter **Settings > Capture Settings > SuperScene+ > PCB Template** .
2. Set the template name, then press OK to start scene template settings.
3. Aim the device lens at the PCB board or the specific area to be inspected, then press the **Trigger** to capture a scene picture.

   Note

   For models that support manual focus adjustment, you can adjust the focus ring to have a clear image.

   The image freezes, and the scene template name and target size filter S S S are displayed at the top of the screen. The device automatically identifies PCB components and displays them in rectangle tools.
4. Edit the rectangle tools and detection parameters on the scene template.
   1) Use S S S to filter unwanted rectangle tools.
   2) Tap on 1 rectangle tool.
   3) Adjust its size and position as needed. See *Measure by Rectangle* for operations instructions.
   4) Tap ☰ to enter the edit page and modify the tool name, alarm threshold, emissivity, detection distance, and high-temperature alarm settings.

      Name of Tool

      It is recommended to modify the tool name to a user-defined component name. The name is displayed at the top-left corner of the box.

      Max. Temperature and Alarm Threshold

      Enable **Max. Temperature** and set the **Alarm Threshold**. When the highest temperature within a tool exceeds the set threshold, the tool and its highest temperature will be displayed in red on live screen.

      Emissivity

      Set the emissivity of your target.

      Distance

      Set the distance between the target and the device.

5) Press OK or tap + to add a new tool.
6) Repeat the above steps to set the name and parameters for each tool.

5. After editing, tap ✓ to modify the scene template name.
6. Press OK or tap ✓ to save.
7. Tap to add a new scene template. Repeat the above steps for configuration. A maximum of 10 scene templates can be added.

5.1.2 Edit PCB Inspection Template

PCB templates can be renamed or deleted. Scene templates support renaming, deleting, and modifying temperature measurement tools and parameters.

Rename and Delete PCB Inspection Templates

a. Go to **Settings > Capture Settings > SuperScene+ > PCB Template** .
b. Tap ••• in the top-right corner and select either **Rename** or **Delete**.

Note

Deleting the PCB template will also delete the scene templates within it.

Rename, Delete, or Edit PCB Scene Templates

a. Go to **Settings > Capture Settings > SuperScene+ > PCB Template** .
b. Select one scene template. Press OK to enter the template.
c. Press OK or tap the screen to display operation menu.
d. Choose to **Edit**, **Rename**, or **Delete**.

Note

For edit operations, refer to the relevant steps in *Configure PCB Inspection Template* .

5.2 Electrical Panel

After users set the detection parameters for electrical panel and temperature alarm rules, the device can automatically identify the detection target and determine if any anomalies exist in relevant electrical panel detection scenarios.

Steps

1. Set electrical panel identification parameters.
   1) Enter **Settings > Capture Settings > SuperScene+** , and select **Electrical Panel**.
   2) Select **Detection Type**. Choose either **Terminal** or **Fuse** as needed, and press OK to confirm.
   3) Select **Alarms** and set temperature alarm rules. The device supports **High Temp. Alarm** and **ΔT Alarm**.

Alarm Type	Description
High Temp. Alarm	When the highest temperature within the detected target's rectangle exceeds the set **Alarm Threshold**, the rectangle and its related information turn red. If the highest temperature is less than or equal to the **Alarm Threshold**, the rectangle and information keep green.
Temperature Difference Alarm	Detects the maximum temperature difference between the highest temperatures of multiple similar objects (rectangles). If the temperature difference exceeds the set **Alarm Threshold**, the rectangle with the highest temperature and its associated information turn red, while the others keep green.

4) Return to the live interface. The **Electrical Panel** icon will be displayed in the upper left corner of the screen.

2. Hold the device and aim the lens at the detection target, then wait for the results to display.

Note

- Change a palette to display the target better when needed. Common palettes and the reversed palette are supported in this mode. See *Switch and Manage Palettes* for operation instructions.
- Better recognition results are achieved when the lens is directly facing the detection target (lens axis perpendicular to the detection target's plane). The lens can be slightly panned or tilted, but not by more than 45°.

The detected objects are displayed with rectangles and measurement results. Normal results are shown in green, and abnormal results are shown in red and require further inspection and confirmation.

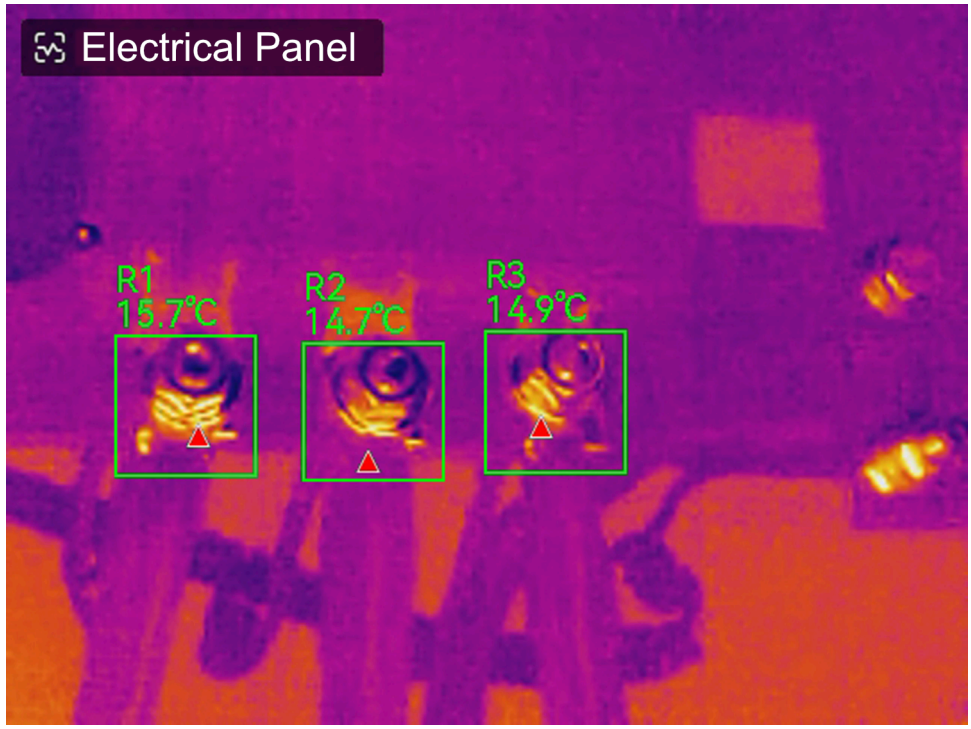


Figure 5-2 Electrical Panel

3. **Optional:** If you need to change detection type, tap the **Electrical Panel** icon in the upper left corner to enter the settings interface.

What to do next

If you need to capture or record inspection results, please refer to *Picture and Video* .

Chapter 6 Condensation Alarm

Condensation alarm marks the surface where the relative humidity exceeds the set threshold.

Steps

1. Select **Palettes** from the main menu.
2. Tap on .
3. Set ambient temperature, air relative humidity and humidity threshold for the alarm.

   Threshold

   The surface humidity threshold. Anywhere with higher humidity in the scene is marked with green.

   Relative Humidity

   The relative humidity of the environment around the target. This parameter helps the device calculate target humidity more accurately.

   Relative humidity changes as your location and weather condition change. Check and reset the parameter every time you use the function.

   You can refer to the value of your weather APP.

   Ambient Temp.

   The ambient temperature of the target. This parameter helps the device calculate target humidity more accurately.

   The ambient temperature changes as your location and weather condition change. Check and reset the parameter every time you use the function.

   You can refer to the value of your weather APP.
4. Press **OK** to confirm the settings.

Chapter 7 Picture and Video

Insert memory card into the device, and then you can record videos, capture images, and mark and save important data.

Note

- Device does not support capturing or recording when the menu is shown.
- When the device is connected to your PC, it does not support capturing or recording.
- For a new memory card, go to **Settings > Device Settings > Device Initialization** to initialize it before using.

7.1 Capture Picture

Operate the device to capture and save the images to **Albums**.

Before You Start

Make sure that a working memory card is mounted in your device. See *Appearance* to locate the memory card slot of your device.

Steps

1. Set a capture mode and pull **Trigger** to capture images.

   There are 2 modes available. Each mode requires different operations.

   1) Go to **Settings > Capture Settings > Capture Mode** .
   2) Select a mode.

      Capture One Image

      Pull **Main Trigger** once to capture one image.

      Scheduled Capture

      Set **Interval** and **Number** for scheduled capture after select this mode.

      Pull **Trigger** in live view, and the device captures images according to the set interval and number. Pull **Trigger** again or press to stop capturing.
   3) Press to return to the live view interface.
   4) Aim the lens to your target and pull **Trigger** to capture images.
      - Capture One Image: If **Edit before Saving** is NOT enabled (**Settings > Capture Settings**), the live image freezes and is saved in the default saving album. If enabled, the device enters the image editing interface.

Table 7-1 Editing Options

No.	Descriptions
	Text Note

No.	Descriptions
	Select text note and enter the editing page. Tap on screen to input content and press OK to save.
	Voice Note a. Select voice note and enter voice recording page. b. Press OK or tap to start recording. Press OK or tap screen to stop recording. c. You can tap to play the recording. If the voice note is unsatisfactory, tap to delete it. Repeat above steps to record again. d. Press to exit.
	Scan QR Code a. Select QR code and the device enters the scanning mode. b. Aim the scanning frame at a QR code. Device reads the code and save the code information. c. If the scanning fails, you can enter the code information using on-screen keyboard according to the prompt.
	Tag Note. Set **Tag Note** to add text for captured pictures. It is a prerequisite to import a template first. Please see *Import and Manage Tag Note Templates* for more details. a. Select **Tag Note**. b. Select a tag and enter the tag settings. c. Select at least 1 tag, and press **OK** to save the settings. d. Optional: Press navigation buttons to switch between different tags, and press **OK** to save the settings.
	Picture Note. Add visual image notes for captured radiometric images: a. Select **Picture Note**. b. Press **OK** to enter the interface for capturing visual picture notes. c. Aim the lens at the target, and release the main trigger once to capture a visual image. d. Press **OK** to save captured visual images to the local album. e. Repeat step 3 and step 4 to add the next two pictures. **Note** No more than 3 pictures are supported. The number of visual images will be displayed on the top of the **Picture Note** interface during taking the pictures. f. Optional: Press to save a visual image to **Albums**, and go back to image edition interface.

No.	Descriptions
	Editing thermal parameters. Modify the image display mode, measurement parameters and tools, palettes, and level & span modes. See *Edit Images* for instructions.
	Sketch notes. Users can draw graphic markings freely. a. Use and to set the line thickness and color. b. Tap and slide on screen to draw markings. The menu will hide during drawing but can be shown again by touching the screen. c. Use to erase markings. You can choose an eraser thickness and erase markings using touch controls. d. Use to clear graphics. e. After completing the drawing, select the to save the sketch.
	After all information added to the image, select **Save** to exit.

- Scheduled Capture: A counter displayed in top of the screen shows the captured snapshots.

2. **Optional:** You can set more capture settings as demanded.

Table 7-2 More Optional Capture Settings

Objective	Settings
Save an additional visual image together with the thermal image.	Go to **Settings > Capture Settings** . Enable **Save Visual Image** and set **Visual Image Resolution**. **Note** If the targets are in poor light condition, enable **Flashlight**. The device turns on the flashlight when capturing images.
Set the naming rule for images.	See *Set File Naming Rule* for more information.
View clear thermal image on high resolution screen.	Go to **Settings > Capture Settings** . Enable SuperIR before capturing. Resolution of captured images with SuperIRis about 4 times as the original one.

What to do next

- Press to enter albums to view and manage files and albums. See *Manage Albums* and *Manage Files* for operation instructions.
- To edit saved images, see *Edit Images* for operation instructions.
- You can connect your device to PC to export local files in albums for further use. See *Export Files to PC* .

7.2 Record Video

Before You Start

A memory card should be mounted for video storage.

Steps

1. **Optional:** Adjust video parameters.

Table 7-3 Video Type and Frame Rate

Parameter	Description
Video Type	**Radiometric Video** Radiometric data is attached in videos of this format. They can only be played and further analyzed with HIKMICRO Analyzer. **Note** When the storage space is smaller than 500 MB, radiometric video recording is not allowed. Accidentally stopped recordings are not saved. **MP4** Recorded videos are saved in .mp4 format. These video clips can be played on local device, and any player that support this format. HIKMICRO Analyzer does not support playing this video format..
Frame Rate	Higher frame rate offers a smoother video with more details for watching especially when motion occurs. But higher frame rate also means bigger video size which consumes more storage space.
Record Audio	Audio is recorded by default when the device records a video. If audio is not needed, it can be turned off through **Settings > Capture Settings > Record Audio** .

1) Press OK , and go to **Settings > Capture Settings > Frame Rate Configuration** to enable frame rate configuration.
2) Go to **Settings > Capture Settings > Video Type** to set saving video format and the **Frame Rate**.

Note

- Frame rate configuration is not supported by certain models, see your actual product for reference.
- The frame rate is adjustable only when **Frame Rate Configuration** is enabled.

- When **Frame Rate Configuration** is enabled, the camera's visual channel is turned off. Therefore, you cannot change display mode or save the corresponding visual image during capture.
- Video type configuration is supported by certain models of this series. MP4 video type is adopted for the models of no such configuration option.

3) Press to return to live view interface.

2. In the live view interface, hold the trigger to start recording.

   The recording signs for radiometric video and MP4 videos are different. When you see 00:00:28 , it is recording a MP4 video. When you see **hrv** in live view, it is recording a radiometric video

3. Pull the trigger again to stop recording. The video will be saved automatically and exit.

Note

You can also press OK or to stop recording.

What to do next

Check the saved videos from in menu mode. See *View and Manage Local Files* for more information.

7.3 Set File Naming Rule

File naming rule for captured images and videos are user adjustable. The configurable parts are filename header and main naming rule.

File Name = Filename Header + Main Part + Format Suffix

- Filename header is adjustable from **Settings > Capture Settings > Filename Header** .
- Main part name rule is adjustable from **Settings > Capture Settings > Naming Rule** . **Time Stamp** and **Numbering** are available.

  Time Stamp

  The saving time of captured file. Saving time is the device system time when the saving occurs.

  Numbering

  Main part is a sequence number from 00001 to 99999.

  Note

  - When using **Numbering**, the latest file cannot be saved when the sequence number is up to 99999. Remove the latest files in the album or change file naming to save new files.
  - The number is restored to 00001 after memory format.

- Format suffix is determined by the file type, see *Manage Files* for reference.

7.4 View and Manage Local Files

Device captured images and videos are saved in local albums. You can create, delete, rename and set an album as the default saving album. For files, operations, such as browsing, moving and deleting, are available.

Steps

1. Enter albums. In live view, press OK to call the main menu, and select to enter albums.
2. To create, rename, delete and set an album as the default saving album, see ***Manage Albums*** and ***Album Folder Types*** for instructions.
3. For file operations, see ***Manage Files*** for instructions of moving, favoriting, and deleting files,
4. To modify an image, for example, editing its text or voice notes and changing the thermal parameters, see ***Edit Images*** for instructions.

   Note

   Image editing function varies within the series. See your actual device for available operation options.
5. Press to exit.

7.4.1 Album Folder Types

The album contains 4 types of folders, among which 3 are special folders: default saving folder, deleted folder, and favorite folder.

Table 7-4 Album Folder Types

Folder Type	Folder Icon	Description
Default Saving		Newly captured images and videos are stored in this folder. There is only 1 such folder in the entire album. Both root directory folders and subfolders can be set as default saving folders. If a subfolder is set as the default saving folder, a quick access path will be automatically generated and displayed in the root directory. For operations on files within the default saving folder, please refer to ***Manage Files*** .
Regular		Stores images and videos. Subfolders can be created. The album supports up to 3 levels of folders.

Folder Type	Folder Icon	Description
		A folder can contain up to 1000 file folders and files. For operations on files within a common folder, please refer to *Manage Files* .
Delete		Stores deleted images or videos from other folders. Users can recover files in this folder to their original paths as needed. The deleted folder can store up to 1000 files. Once the limit is reached, users must manually clean it up before more deleted files can be stored. To delete or recover files in the deleted folder, follow these steps: a. Enter the deleted folder. b. Tap ☑ at the upper-right corner to start multiple selection. c. Select files and choose **Delete Completely** or **Recover**. **Note** • Permanently deleted files cannot be recovered. • When recovering deleted files, if the original folder has been deleted, the folder will be recreated at the original directory. If the original folder is full, recovering is not possible. • If a file was added to the favorite before deletion, it will be restored to the favorite as well when restored.
Favorite		Stores users' favorite images, up to 1000. Beyond this limit, no more files can be added to favorites until the user manually cleans up. Files within the favorites folder can be viewed, edited, and batch-sent, deleted, or removed from favorites. The operations are similar to those in a regular folder. For details, please refer to *Manage Files* . **Note** • Editing or deleting files in the favorite folder will also affect the original folder. • When connected to PC in USB drive mode, the Favorite folder will not be displayed.

7.4.2 Manage Albums

The local album supports creating folders and subfolders to manage images and videos captured by the device. Newly captured images and videos are saved in the **Default Saving Album** .

Steps

1. Enter albums. In live view, press OK to call the main menu, and select to enter albums.
2. Create an album.
   - You can create a folder in the album root directory or choose 1 folder (default saving folder or regular folder) to create a subfolder. The album supports creating up to three levels of folders.
   - A newly created folder automatically becomes the default saving folder . If the folder is a subfolder, a quick access icon for this folder will be displayed in the root directory.

   1) Tap + in upper right corner to add an album.

   Note

   - No further subfolders can be added in the third-level folder, and this icon will not be displayed.
   - No further folders can be added when the total number of files and subfolders in the folder reaches the limit.

   2) Enter a folder name.

   Note

   Folder names cannot duplicates within a parent folder or an album. The quick access shortcut name for a default saving subfolder is not subject to this restriction.

   3) Press ✓ to save the album.
3. Rename, delete or set an album as the default saving album.
   1) Select an album and press OK .
   2) Tap ••• in upper right corner of the screen.
   3) Select **Set as Default Saving Album**, **Rename** or **Delete** as required.
      - If a root directory folder is set as the default saving folder, the folder icon turns to .
      - If a subfolder is set as the default saving folder, a quick access icon for this folder will be generated in the root directory, with the folder path displayed below the icon.
      - Deleting a folder will also delete all files within it.

7.4.3 Manage Files

Several formats of image video files are supported by the device. For certain format file, you can edit the attached notes and modify thermal parameters on device. For all files, you can check their basic information, favorite, delete or move them among albums.

Steps

1. Enter albums. In live view, press OK to call the main menu, and select to enter albums.
2. Select an album and press OK .
3. Browse the image and video files.
   1) Select a file and press OK .
   2) Press ◁ and ▷ to browse the previous or the next file.
   3) Press OK to call the operation menu to check more available operations. File formats and their supported operations are shown below.

Table 7-5 File Formats and Operations

File Type	Format	Descriptions
Radiometric Images	File Name.jpeg	Editing text and voice notes, moving files, checking basic information, modifying thermal parameters, and deleting files are supported on device. See *Edit Images* for instructions.
MP4 Videos	File Name.mp4	Playing, moving and deleting video files are supported on device.
Radiometric Video	File Name.hrv	File of this format can not be played on your device. The file extension is determined by the frame rate of a video. Use HIKMICRO Analyzer to play and analyze the file. Please upgrade the software to the latest version, otherwise the .hrv file may not be supported.
SuperScene+ Images	File Name.od.jpeg	Images captured when SuperScene+ in ON. Editing notes, moving files, checking basic information, and deleting or favoriting files are supported on device. See *Edit Images* for instructions. **Note** Modifying thermal parameters and analyzing in PC client are not allowed for this format.

4. Batch **Move** , **Delete** , **Send** , or **Favorite** files.
   1) In an album, tap in the upper right corner of the screen.
   2) Press ◁ and ▷ to select a file and press OK . If you want to select all files, tap in the upper right corner. If you want to cancel all selection, tap .
      A selected file displays with a in its upper right corner.
   3) Tap **Delete**, **Send**, **Favorite** or **Move**.
      - If you tap **Delete**, confirmed deletions will be moved to the Delete folder.
      - If you tap **Move**, select a target folder to start moving.
      - If you tap **Send**, files can be transferred to Android mobile devices via Bluetooth. See *Export Files via Bluetooth* for instructions.
      - If you tap **Favorite**, files are added to the Favorite folder.

7.4.4 Edit Images

Editing the text or voice notes saved with the images, and changing the thermal parameters are allowed on your thermal camera.

Note

Image editing function varies within the series. See your actual device for available operation options.

Steps

1. In live view, press OK to call the main menu, and select to enter albums.
2. Select a folder and press OK
3. Select an image file and press OK to call the editing menu.
4. Select an option and complete corresponding operations.

   Note

   For moving, deleting, favoriting, and sending files, see *Manage Files* for instructions.

Table 7-6 Viewing and Editing Images

No.	Description
	Editing text note. Add a new text note or change the existed note, and press OK to save the settings.
	Editing voice note. You can add a new voice note, play or delete an existed voice note. • If the file already has a voice note, tap to play or delete the note. • If the file has no voice note attached, press OK or tap
	Editing QR code note. Add a new Asset ID or change the existed Asset ID, and press OK to save the settings.

No.	Description
	Editing visual picture note. • Press ◁ or ▷ to switch existed visual pictures. • Select 🗑 to delete unwanted pictures. • If there is no saved images, it enters visual camera. For the way of taking and saving visual pictures, refer to the related steps in *Capture Picture* .
	Editing tag note. • When browsing existed tags, press navigation buttons to switch tags and adjust tag options. Press OK to save the change. • If you need to add tag note to the picture, make sure there is at least one tag note template saved in your device. See *Import and Manage Tag Note Templates* for importing and managing note templates. For the way of adding tag notes, refer to the related steps in *Capture Picture* .
	Show basic information of the file, for example, the saving time, the last modification time and resolution of the file.
	Editing thermal parameters of the image. a. Press OK or tap on the ≡ to call the main menu. b. Modify the image display mode, measurement parameters and tools, palettes, and level & span modes. For detailed operation instructions, see *Set Display Mode* , *Temperature Measurement* , *Switch and Manage Palettes* , and *Adjust Display Temperature Range* . c. If you need a PDF report of the file, tap in the upper right corner of the screen. Input **Report Name** and **Thermographer**, and tap OK to generate a report. **Note** Generated reports are saved under the same path of the memory card as the image files. The PDF reports can not be viewed on local device. Export and read reports on computers. See *Export Files to PC* for instructions. d. When finishing all operations, press to save the change and exit the editing interface.
	Add or modify sketch. a. Use and to set the line thickness and color. b. Tap and slide on screen to draw markings. The menu will hide during drawing but can be shown again by touching the screen. c. Use to erase markings. You can choose an eraser thickness and erase markings using touch controls.

No.	Description
	d. Use to clear graphics. e. After completing the drawing, select the to save the sketch.

Note

The notes can be read and viewed during thermal image analyzing in HIKMICRO Analyzer.

7.4.5 Import and Manage Tag Note Templates

Tag note templates contains the predefined tag name and options. With the template imported and activated, users can quick add tags to captured images.

Before You Start

Tag note templates are generated on the client software HIKMICRO Analyzer. Copy the templates of json format to the storage of your device, then you can use and manage the templates.

Visit our website www.hikmicrotech.com to download the software HIKMICRO Analyzer.

Steps

1. Generate tag note templates on HIKMICRO Analyzer. Get the operation instructions from the **Help** at the upper right corner of the software window.

   The generated template files are saved in PC directory: Public\HIKMICRO Analyzer \TextRemarkTemplate.
2. Connect your device to PC by the supplied cable. Copy and paste the template files to the TextNote folder of the device storage.

   Note

   If more than one templates are imported, the first template is the active one by default. Up to 10 templates can be imported.
3. Go to **Settings > Capture Settings > Tag Note Template** manage templates.
   1) Select a template.
   2) Tap on ••• at the upper right corner of screen.
   3) Set the template as the default template or delete the template.

7.5 Export Files

Device files, such as captures, logs, can be exported to PC via supplied USB cable under USB Drive mode. Certain images and videos are able to be exported to mobile devices via mobile APP. Also, images can be exported to mobile phones with Android system via Bluetooth.

7.5.1 Export Files to PC

Connect the device to your PC with supplied cable, you can export the recorded videos, captured snapshots, etc.

Steps

1. Open the cover of cable interface.
2. Connect the device to your PC with supplied cable.
3. On pop-up window of your device, set **USB Mode** to *USB Drive*.
4. Open the detected disk on you PC, and select and copy files to PC.
5. Disconnect the device from your PC.

Note

For the first time connection, the driver will be installed automatically.

What to do next

You can import the captured snapshots to HIKMICRO Analyzer for further data analysis. See the *User Manual of HIKMICRO Analyzer* for the operation guide.

7.5.2 Export Files to Mobile Devices

Connect your device to a mobile device via mobile APP. Use the APP the view, download, and share on-device files.

Before You Start

Download and install HIKMICRO Viewer to your mobile device. See *Thermal View Mobile Client Connection* for more information.

Steps

1. Connect your device to mobile APP. See *Thermal View Mobile Client Connection* for instructions.
2. In APP, select **On-Device Files** to enter device local albums.

Note

Radiometric videos are not available to view in APP.

3. Tap on a picture or video. Tap **Download** to save it to the APP **Album**.

Result

Go to **Album** of the APP, you can see the saved pictures and videos.

What to do next

- Share the pictures and videos to a third-part APP: In APP, select a file in **Album** and tap **Share**.
- Save the exported files to Phone album: In APP, go to **Settings > General > Save Pictures to Phone** .

7.5.3 Export Files via Bluetooth

Pair the device Bluetooth with the phone Bluetooth, and export images in the device Albums to the local album of your phone. Computer Bluetooth or Bluetooth of the mobile phone with iOS system is not supported to export images.

Before You Start

Make sure the connection between the device Bluetooth and the phone Bluetooth is successful. See *Pair Bluetooth Devices* for instructions.

Steps

1. Send one image in the device **Albums** to the phone.
   1) Enter to the device **Albums**, and select an image.
   2) Press OK or tap any part of the screen to call the editing menu.
   3) Tap ••• > ⇄ to select a Bluetooth device.
   4) Choose the paired phone Bluetooth in the available Bluetooth list.
   5) Press OK to confirm.

   Note

   Videos are NOT supported to be exported via Bluetooth.
2. **Optional :** Send several images in the device **Albums** to the phone.
   1) Enter to the device **Albums**, and tap ☑ to select no more than 16 images.
   2) Tap ⇄ to select a Bluetooth device.
   3) Choose the paired phone Bluetooth in the available Bluetooth list.
   4) Press OK to confirm.

   Note

   Tap ↻ to refresh the available devices.

Chapter 8 Thermal View Mobile Client Connection

The device supports both WLAN (Wi-Fi) and hotspot function for wireless connection. Connect the device to the mobile APP, and you can control the device by mobile device.

8.1 Connect Device via Wi-Fi

Before You Start

Scan the QR code below to download and install HIKMICRO Viewer THG Start on your phone.

Android

iOS

Steps

1. Enter Wi-Fi setting interface. Choose from the following ways.
   - Tap and hold from the swipe-down menu.
   - Go to **Settings > Connections > WLAN** .
2. Tap to enable Wi-Fi, and the searched Wi-Fi will be listed.

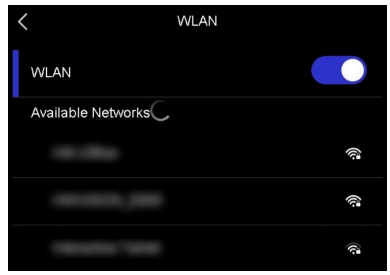


Figure 8-1 Wi-Fi List

3. Select a Wi-Fi to connect to and a soft keyboard is displayed.
4. Enter the password and Press **OK** to confirm it.

Note

- DO NOT tap **space**, or the password may be incorrect.
- shows on the right side of the connected Wi-Fi when the connection is completed.

5. Connect your phone to the Wi-Fi network that the device is in.
6. Open HIKMICRO Viewer, and tap **+ > Add Device > Connect** to add the device.
7. Optional: Scan the Wi-Fi QR code to add the device.
   1) Tap on the right side of the connected Wi-Fi , and a QR code will pop up.
   2) Launch HIKMICRO Viewer to tap **+ > Scan QR Code** .
   3) Scan the QR code on the device with HIKMICRO Viewer.
   4) Tap **Join** in the pop-up window on your phone to confirm the settings.

Result

is displayed in the status bar in the left corner of live view.

What to do next

You can take snapshots, record videos and browse live view display and conduct part of functions of the device via your phone.

8.2 Connect Device via Hotspot

Before You Start

Scan the QR code below to download and install HIKMICRO Viewer on your phone.

Android

iOS

Steps

1. Enter hotspot configuration interface. Choose from the following ways.
   - Tap and hold from the swipe-down menu.
   - Go to **Settings > Connections > Hotspot** .
2. Tap to enable hotspot function.

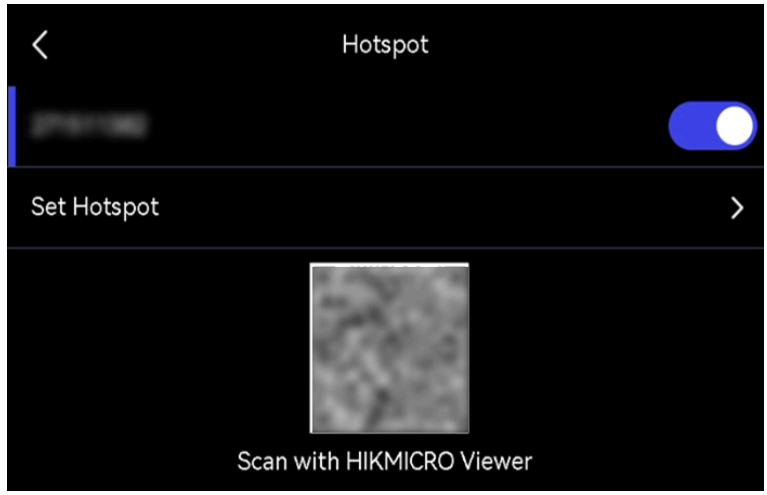


Figure 8-2 Set Hotspot

A QR code displays in the setting interface. The code is for mobile device scanning and connecting to APP.

3. **Optional:** Check and change hotspot password.
   1) Select **Set Hotspot**.

      It displays a randomly generated password. The password is required when other devices need to join the hotspot.
   2) Change the password. Set your password for the hotspot by tapping the screen.

      Note
      - When setting a password, do not tap **space**, or the password may be incorrect.
      - The password should be at least 8 digits, consisting of numbers and characters.
      - When you restore the device, the hotspot password restores to a new random one.
   3) Press OK to save the settings.
4. Open HIKMICRO Viewer, and tap **+ > Add Device > Connect to add the device** .
5. Optional: Scan the hotspot QR code to add the device.
   1) Turn on the device hotspot, and a QR code will pop up.
   2) Launch HIKMICRO Viewer to tap **+ > Scan QR Code** .
   3) Aim the phone camera at the QR code on the device.
   4) Tap **Join > Connect** in the pop-up window on your phone to confirm the settings.

What to do next

You can take snapshots, record videos and browse live view display and conduct part of functions of the device via your phone.

Chapter 9 Pair Bluetooth Devices

Pair your camera with an external Bluetooth player (speaker or headsets) to play the audio recorded together with the videos and the images. Besides, pair your camera with mobile phones with Android system to export captured images to the phone.

Before You Start

Make sure the external Bluetooth device is in discoverable mode.

Steps

1. Enter device Bluetooth configuration page to enable the device Bluetooth. Choose from the following ways.
   - Tap and hold from swipe-down menu.
   - Select from the main menu. Go to **Settings > Connections > Bluetooth** .

   The device searches and displays available nearby Bluetooth devices.
2. Tap to select the desired external Bluetooth device to start automatic pairing and connecting.

What to do next

- You can hear the audio from the captured snapshots and the recorded videos through the paired headsets.
- You can export snapshots in the device **Albums** to the phone local album.

Chapter 10 Cast Device Screen to PC via USB Cable

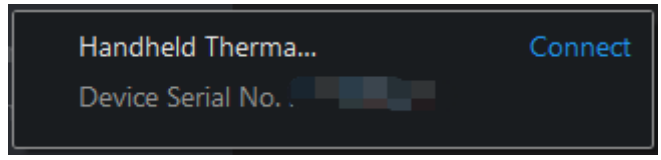
You can connect the device to your PC via a supplied USB cable to start live view, taking snapshots, recording, etc.

Before You Start

Download and install the latest version of HIKMICRO Analyzer on your PC. Please visit our website or contact technical support or customer service teams for installation packages.

Steps

1. Launch HIKMICRO Analyzer, and switch to LIVE interface.
2. Use the supplied USB cable to connect your device with a PC.
3. In pop-up window of your device, select **USB Cast Screen**, and will be displayed in the device status bar.
4. Click **Refresh** in HIKMICRO Analyzer LIVE interface, and the reminder **New Device Detected** will appear.
5. Click **Connect** in the drop-down box in HIKMICRO Analyzer LIVE interface.



The live image of your device is displayed in the PC.

Chapter 11 Light Settings

11.1 Set LED Light

Press △ in live view to turn on/off the LED light. Or tap in the swipe-down menu to quickly turn on/off LED light.

11.2 Set Laser

In the live view interface, hold to enable/disable the laser light.

Caution

The laser radiation emitted from the device can cause eye injuries, burning of skin or inflammable substances. Before enabling the Light Supplement function, make sure no human or inflammable substances are in front of the laser lens.

Chapter 12 Maintenance

12.1 View Device Information

Go to **Settings > Device Settings > Device Information** to view the device information.

12.2 Set Date and Time

Steps

1. Go to **Settings > Device Settings > Time and Date** .
2. Set the date and time.
3. Press to save and exit.

Note

Go to **Settings > Display Settings** to enable time and date on-screen display.

12.3 Upgrade Device

Device upgrade is supported by using a new firmware package or online upgrading in APP.

Note

- Make sure that the device battery is fully charged.
- Make sure that Auto Power-off function is turned-off to avoid accidental suspension during upgrading.
- Make sure that a memory card has been installed to device.

12.3.1 Upgrade Device by Upgrade File

Before You Start

- Please download the upgrade file from the official website *http://www.hikmicrotech.com* or contact the custom service and technical support to get the upgrade file first.
- The device is ON.

Steps

1. Connect the device to your PC with supplied USB cable.
2. Select **USB Mode** to **USB Drive** in device pop-up window.
   Your device is detected and displayed as a disk in your PC.
3. Unzip the file, and copy the upgrade file and paste it to the root directory of the device.
4. Disconnect the device from your PC.

5. Reboot the device and then it will upgrade automatically. The upgrading process will be displayed in the main interface.

Note

After upgrading, the device reboots automatically. You can view the current version in **Settings > Device Settings > Device Information** .

12.3.2 Upgrade Device by APP

Online upgrading by mobile APP.

Before You Start

Steps

1. Connect your device to APP.

   See *Thermal View Mobile Client Connection* for APP downloading and device connecting.
2. After connecting to your device, tap **Device Upgrade** to check for the updates and proceed upgrade if a new version is available.

12.4 Restore Device

Go to **Settings > Device Settings > Device Initialization** to initialize the device and restore default settings.

12.5 Initialize Memory Card

When a memory card is use on the handheld thermal camera for the first time, it needs to be initialized first.

Go to **Settings > Device Settings > Device Initialization** to initialize the memory card.

Caution

If there are files in the memory card, make sure that the files have been backed up before memory card initialization. Once the card is initialized, data and files can not be recovered.

12.6 Save and Export Log

Device supports saving operation logs for trouble shooting. The logs are saved in log folder under the root directory of the device storage/memory card. Connect the device to a PC to export the log files (.tar).

Go to **Settings > Device Settings > Save Log** to turn on the function.

Log saving stops when the function is turned off, or when the device shuts down or restarts.

Note

Operation log files (.tar) are saved in the log folder under root directory of the device storage/memory card.

To export log files, refer to *Export Files to PC* for instructions.

12.7 About Calibration

Please contact the local dealer for the information on maintenance points. For more detailed calibration services, please refer to *https://www.hikmicrotech.com/en/support/* .

Chapter 13 FAQ

Scan the following QR code to get device common FAQ.

HIKMICRO

See the World in a New Way

UD42467B